



One System. Total Control.

Retail.  
Wholesale.  
Online Stores.

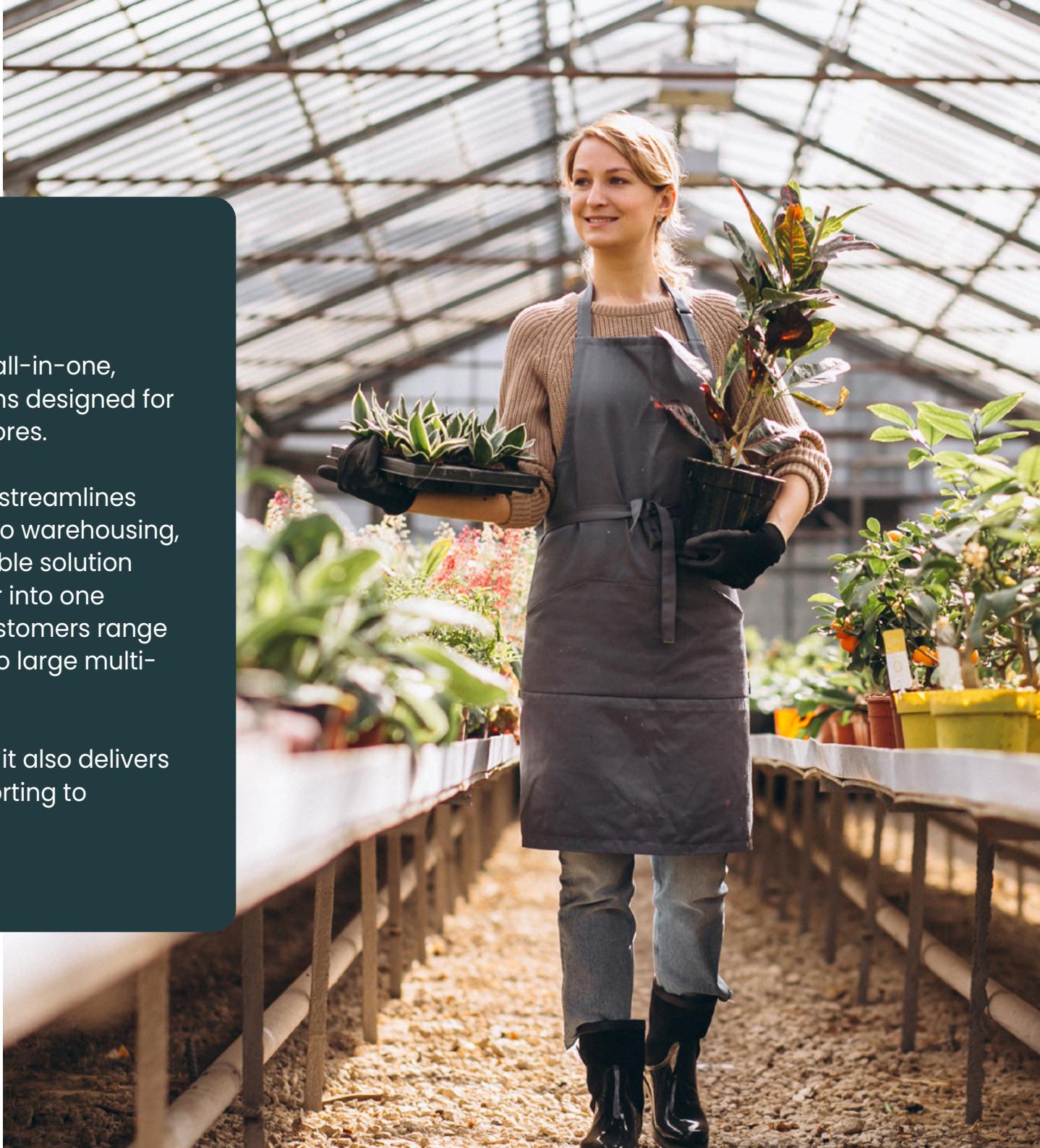


## About Us

At FM Retail, we provide seamless, all-in-one, configurable management solutions designed for retailers, wholesalers and online stores.

Whatever your route to market, FM streamlines your operations. From purchasing to warehousing, sales to dispatch, FM offers a scalable solution that brings every platform together into one centrally managed system. Our customers range from small single-site businesses to large multi-site, multi-platform enterprises.

FM not only streamlines processes, it also delivers powerful business intelligence reporting to support smarter decision-making.



# How We Help Businesses Like Yours

We know you're running a busy operation. That's why you need an all-in-one retail management solution that unifies your in-store, online and multi-channel activities to deliver clarity, control and consistent performance.



## EPOS & Integrated Payments

Enhance your retail operations, streamline processes and boost sales. Deliver a shopping experience that's not just smoother, but more personal.



## Wholesale Management

Automate, streamline and simplify your wholesale and distribution operations with a system that caters to your evolving needs.



## Online Stores

Simplified product listings, efficient stock management and valuable business reports — all conveniently accessible through a single, unified solution.



## Concessions

Take the complexity out of managing concessions. Connect sites with your central system, giving you real-time visibility of stock, sales and performance.



## Stock Management

From purchase orders and goods received to warehousing and distribution, gain real-time visibility into figures and locations of your stock across your entire business.



## Intelligent Reports

Powerful reporting tools give you complete visibility across your entire business. Identify trends, spot opportunities and stay in control.



## Warehouse Management

Make sure your warehouse operates as efficiently as your sales floor. Gain oversight of every stock movement, whether you're picking for e-commerce, managing wholesale packs or handling multiple locations.



## Personalisation & Embroidery

Effortlessly support customisation and embroidery workflows: from adding initials or logos, to integrating bespoke production and fulfilment.



*"FM Retail unified our inventory system, style catalogue, and spreadsheet data into a single, centralised platform."*

Pala Singh  
Coleridge

# Merchant Services

Tired of juggling different providers? Make the switch to Payments By Cunninghams, where you'll find all your essentials conveniently under one roof - merchant services, global mobile payment options and dynamic currency conversion.

- EPOS system**
- Payments**
- Support**



## Reduced Costs

We're proud to have helped our clients save up to 30% on their operational costs by consolidating their EPOS and payments management.



## Simple Set Up

We'll set you up to take payments in no time with the latest EPOS and Android Chip & PIN technology, designed with convenience, security (P2PE compliant) and simplicity in mind.



## No Hidden Charges

A totally transparent payments solution. No hidden transaction fees.



## Integrated Payments

Say goodbye to manual order input on your EPOS and card terminal. Integrate payments to eliminate errors, speed up service and save on missed revenue.



## Easy Switch

Currently with another merchant services provider? We might even be able to cover the cost of buying out your contract.



## Support

Benefit from on-site, remote diagnostics and telephone calls from our highly skilled team. Plus an account manager by your side, as a dedicated point of contact.



## Enhanced Customer Experience

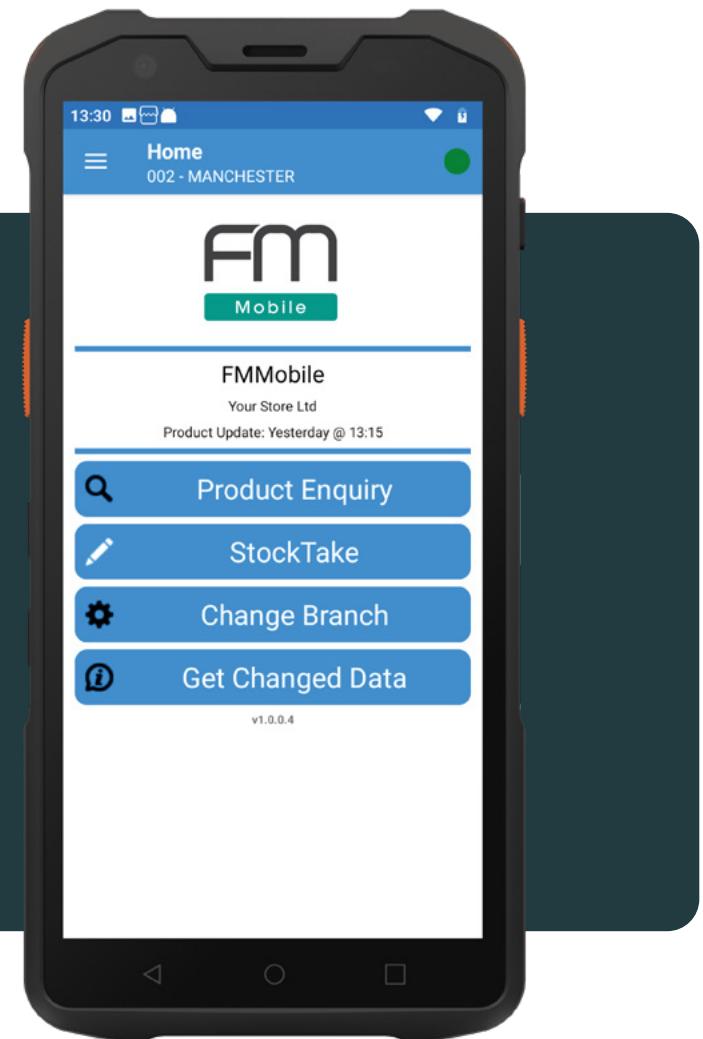
Offer convenient cashback and Card Not Present (CNP) transactions.

# Experience FM Mobile

## Your Portable Stock Management Solution

FM Mobile gives your team on-the-go control of key warehouse and store operations, including product enquiries, stock takes, stock transfers, goods inward, picking and warehouse bin management – all from one easy-to-use mobile solution.

- Compact, handheld design
- Faster and more accurate stock takes
- Streamline warehouse stock movement processing
- Seamlessly manage stock movements
- Remote support
- Automated software updates
- Stock visibility across all stores



# Our Services

We can provide a variety of services to ensure your team and your business makes the most out of your point of sale system.



## Consultation

These consultations are key to the project running smoothly. It is important that we have full knowledge of your business to allow us to provide you with a system that is fully configured to your requirements, ensuring that it is available to use from day one.



## Project Management

For 5 decades, a personal approach has been paramount to our success. Your dedicated Account Manager will work closely with you and our project team to plan, coordinate and deploy your FM solution, including full bespoke system configurations.



## Site Surveys

Preparation is the key to success. Our Account Managers complete an on-site survey to ensure that our installation engineers can implement your system with minimal disruption to your customers and business.



## Help Desk & On-Site Support

Always there when you need us; on-site, online and telephone support from our own highly skilled nationwide engineers and support teams.



## On-Site Training

On-site training tailored around your business needs.



We would love to show  
you how FM Retail can  
help your business.

To arrange a demo,  
contact our team.

0330 024 5014

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[www.fashionmaster.co.uk](http://www.fashionmaster.co.uk)

